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## **AMMENDMENT**

Re: Annual 47 C.F.R. § 64.2009(c) CPNI Certification for 2007 EB Docket No. 06-36

## **CPNI CERTIFICATION**

I, Lewis Bergman hereby certify this 28<sup>th</sup> day of February, 2011 that I am an officer of Texas Communications, Inc. and that I have personal knowledge that Texas Communications, Inc. has established operating procedures that are adequate to ensure compliance with the Customer Proprietary Network Information rules in 47 C.F.R. §§ 64.2001 *et seq.* of the rules of the FCC.

Attached to this certification is an accompanying statement that explains how the company's procedures ensure that the company is in compliance with the requirements set forth in 47 C.F.R. §§ 64.2001 *et seq.* of the rules and gives actions taken and summaries concerning data brokers, customer complaints, unauthorized release or access, and tactics by pretexters.

A handwritten signature in black ink, appearing to read "L. Bergman", with a long horizontal flourish extending to the right.

Lewis Bergman  
President  
Texas Communications, Inc.  
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## **AMENDED STATEMENT**

Texas Communications, Inc. ("Carrier") has established operating procedures that ensure compliance with the Federal Communications Commission ("Commission") regulations regarding the protection of Consumer Proprietary Network Information ("CPNI").

Carrier does not sell, rent or otherwise disclose customers CPNI to other entities.

Carrier does not use any customer CPNI in any marketing activities.

Carrier has implemented a system whereby the status of a customer's CPNI approval can be determined prior to any use of CPNI.

Carrier continually educates and trains its employees regarding the appropriate use of CPNI. Carrier has established disciplinary procedures should an employee violate the CPNI procedures established by Carrier.

Carrier maintains a record of any and all instances where CPNI was disclosed or provided to third parties, including law enforcement, or where third parties were allowed access to CPNI. The record includes a description of each campaign, and what products and services were offered as a part of the campaign.

Carrier has established a supervisory review process regarding compliance with the CPNI rules with respect to instances of outbound marketing and maintains records of carrier compliance for a minimum period of one year. Specifically, Carrier's sales personnel obtain supervisory approval of any proposed outbound marketing request for customer approval regarding its CPNI.

Carrier had no actions against Data Brokers in 2010.

Carrier has had no reports of pretexters or fraudulent attempts to gain access to CPNI for 2010.

Carrier has established procedures to verify with customers directly before any requested account changes are made in regards to addresses, passwords, authentication back-up information, account services.

Carrier has developed procedures for any account or services password changes to help reduce the vulnerability of CPNI.

Summary of 2010 CPNI complaints or unauthorized events:

Carrier received no customer complaints.

Carrier experienced no unauthorized access.